



From the Frontlines:  
**Impact of COVID-19 on  
Healthcare Workers**





As we enter a resurgence of COVID-19, we continue to read, hear and, in the experience of healthcare workers, witness, the devastating nationwide effects of the coronavirus pandemic.

We've seen thousands of nurses around the country continue to rise up and help areas hardest hit, but not without challenges to nursing and perils across health systems nationwide. As state governments navigate the obstacles of local reopening timelines, the impact of loosening quarantine restrictions on the healthcare system and nurses is still uncertain.



# 80,000+

Healthcare professionals have joined NurseFly to help the fight against COVID-19 since March 1st, 2020.

**A few key trends we're tracking as the healthcare work environment is reaching new levels of volatility:**



Emergency Licensing opening up nurses to help around the country (subject to change if states revoke their emergency declarations).



Job security is at risk, with stories of nurses losing employment due to declines in hospital revenue. We've also seen widespread cancellations of travel nurse contracts in some locations.



Healthcare workers continue to step up to defend stay-at-home orders amidst protests.

In today's climate, our nation's healthcare workers are our most important asset, as they bring not only critical patient care, but an unmatched dedication to our safety and well-being.

Amidst the crisis, we've seen bright spots as nurses band together in celebration of recovered patients, or even getting into character for patients entering the hospital.





Since the beginning of COVID-19, we've also heard increasing concerns from the travel nurse community as they confront conflicting information on conditions in hospitals, job security and personal safety. While there is a desire to take action and join the frontlines, travel nurses are uncertain about what they will face once they begin the assignment.

As part of our mission to bring transparency to healthcare work, and take stock of nurses' experiences dealing with COVID-19, we wanted to bring to light what our community is experiencing on the front lines.



We surveyed over **1,380 nurses** and healthcare professionals from our community about hospital conditions, PPE, preparedness and the state of communications from national and local officials.

We asked for details on stress levels, and how they feel about their personal safety following COVID-19 assignments. We've put together a few key findings to highlight the nurse experience around the country.





# Mental Health + Well-Being

There was an overwhelming sentiment of stress for nurses, and an underwhelming report of hospitals providing them with resources to support their well-being.

NEARLY  
**80%** 

of respondents feel more stressed in their day-to-day job since the COVID-19 crisis elevated.

NEARLY  
**60%** 

of those respondents rely on mental health and wellness tools and practices to help manage the day-to-day.

LESS THAN  
**40%** 

of them stated that their hospital has established specific COVID-19 mental health resources to support their well-being

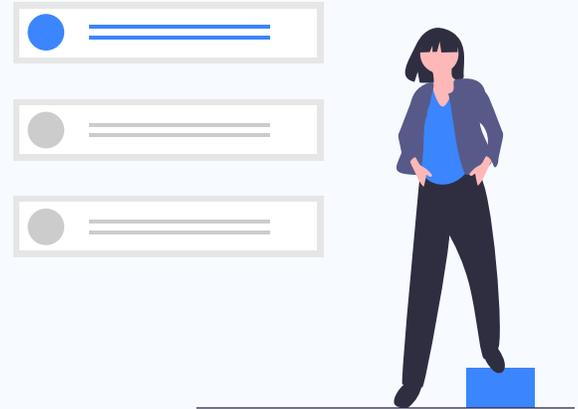
NEARLY  
**70%** 

of ICU nurses are concerned about their safety or the safety of their immediate family once they return from their COVID-19 assignment.



# Job Preparedness + Resources

Overall, respondents confirmed what we've been hearing in the news: there was an overall lack of investment in day-to-day preparedness for their roles to treat COVID-19 patients.



52%



of respondents are dissatisfied with the level of resources and training from hospitals dedicated to preparing them to treat COVID-19 patients.

70%



of respondents are concerned about personal safety with their assigned hospitals.

27%



of nurses noted that their hospital has an adequate amount of PPE for them to conduct their job for the next month.

39%



of respondents stated that their hospital did not have an adequate amount of PPE for them to conduct their job today.

“

Nurses are asking, do we have enough ventilators? Enough IV pumps? Enough medication to keep these patients comfortable and alive throughout their illness? There are no good answers. As healthcare professionals, we are preparing [everyday] to have to adapt our practices to give care with limited resources and supplies.

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**Rachel Norton, ICU Nurse**

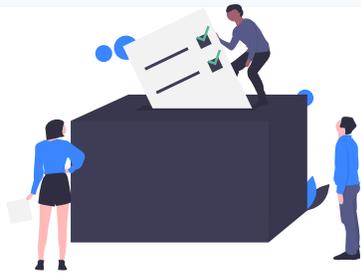


# The Government's Response

Satisfaction with government response and communications was notably divided between state vs. national response. Nurses felt general satisfaction with the state's response to COVID-19, but were dissatisfied with federal response, likely due to preparedness of individual governors.



65%



of nurses felt satisfied or very satisfied with the communications from their state government officials on the state of COVID-19.

60% New York

Nearly 60% of New York respondents are satisfied with the communications from their state government officials.

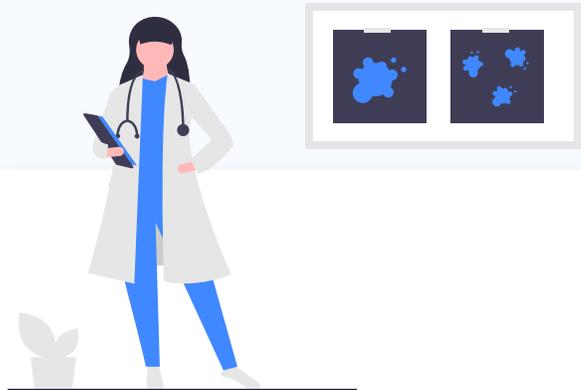


50% Texas

Almost 50% of Texas respondents are dissatisfied with the communications from their state government officials.



# Supporting Our Community of Nurses and Healthcare Professionals



These findings are only the beginning of our commitment to raise awareness around the nurse experience, and to mobilizing national support for the healthcare community, today and in the future.

One of the most compelling findings from the survey was that more than 80% of nurse respondents are likely or very likely to continue working in healthcare after the COVID-19 crisis ends, showing the resilience and commitment behind their work as we navigate the next chapter of the pandemic.

“

The findings illustrate the boundless compassion, bravery, and honor of nurses (and all healthcare workers!). Despite not knowing if we will continue to be protected or employed, we carry on and continue to give the best possible care in the environment in which we are practicing. Outside of healthcare, what other profession can claim that? We don't do it for the glory or to be heroes. We do it because we care about people and the future of humanity.

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**Rachel Norton, ICU Nurse**





# We understand nurses.

NurseFly connects you with the largest talent pool of qualified candidates actively seeking their next travel placement in real-time so you can get more placements and time back in your day.

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